

# KRYSTEXXA Peer Mentor Program

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## Frequently Asked Questions

### 1. What is the KRYSTEXXA Peer Mentor Program?

The program is composed of patients and their family members who have experience with uncontrolled gout and treatment with KRYSTEXXA. These peer mentors volunteer to speak one-on-one with mentees about KRYSTEXXA and share their own personal experiences with uncontrolled gout. The KRYSTEXXA Peer Mentor Program arranges for mentees and peer mentors to talk privately by phone.

### 2. Who are peer mentors?

Peer mentors are patients who are currently on or have experience with KRYSTEXXA, or their family members. They have volunteered to speak one-on-one with other patients and family members to answer questions and share their own experiences.

### 3. Who are mentees?

Mentees are people living with uncontrolled gout who are exploring treatment options, initiating treatment with KRYSTEXXA, or seeking support. By registering for the program, a mentee is able to connect one-on-one via phone with a patient and/or family member who has experience with KRYSTEXXA.

### 4. Why would it be helpful to speak to a peer mentor?

By sharing their personal experiences, peer mentors provide information to other patients as they are starting or considering starting treatment.

### 5. How does the KRYSTEXXA Peer Mentor Program work?

KRYSTEXXA Peer Mentor Program staff arrange for a private phone call between a peer mentor and a mentee on a toll-free, private call line at an agreed-upon time. All phone conversations between peer mentors and mentees are private.

**Please note: Peer mentors do not offer medical advice and will refer mentees to their doctors for medical advice.**

### 6. Will my conversations with a peer mentor be private?

Yes. Your conversations will take place on a toll-free, private call line and will not be monitored by the KRYSTEXXA Peer Mentor Program staff or Horizon Therapeutics.

### 7. Who can use the KRYSTEXXA Peer Mentor Program?

The KRYSTEXXA Peer Mentor Program was created for people living with uncontrolled gout and their family members who would like to connect with a patient or family member with experience using KRYSTEXXA.

### 8. Is the KRYSTEXXA Peer Mentor Program open to non-US residents?

The KRYSTEXXA Peer Mentor Program is for US residents only.



## Registration

### 1. What are the steps I need to take to connect with a peer mentor?

- Call the KRYSTEXXA Peer Mentor Program at 1-888-820-5634 to register by phone
- Once you have provided your information, the KRYSTEXXA Peer Mentor Program staff will contact you via email to help arrange a time for you to connect with a peer mentor

### 2. Can I choose my peer mentor?

You can provide general preferences to guide selection of an appropriate mentor. The KRYSTEXXA Peer Mentor Program staff will make every effort to match mentors with mentees who have a similar profile. Similarities might include, gender, location/region, previous or current symptoms, treatment history, etc.

### 3. Can I change my peer mentor after registering?

Yes. If you would like to connect with a different peer mentor, please contact the KRYSTEXXA Peer Mentor Program staff by calling, toll-free, 1-888-820-5634. Please note that you may only communicate with one peer mentor at a time.

### 4. Can I drop out of the program after registering?

Yes. You can drop out of the program at any time by calling, toll-free, 1-888-820-5634.



## Communicating With Peer Mentors

### 1. How will my peer mentor contact me?

A designated 800 number will be available for mentors and mentees to use for their calls. The KRYSTEXXA Peer Mentor Program staff will determine a time that works best for both parties and will send email reminders to both parties about the call. At the designated time, the mentor and mentee will call the toll-free number to begin their conversation.

### 2. Can I ask a peer mentor for medical advice?

No. Peer mentors can discuss their experience with KRYSTEXXA, but they do not give medical advice. Talk to your doctor regarding all medical-related questions.

### 3. Does it cost anything for mentees to participate in the KRYSTEXXA Peer Mentor Program?

No. There is no charge to participate in the KRYSTEXXA Peer Mentor Program.

### 4. How many calls do I have with my peer mentor?

The program manager will schedule 1 call for you to speak with your mentor. After the call, you will receive a follow-up survey to see if you would like to arrange another call with your assigned mentor, or switch to another mentor. You can also state that you do not wish to schedule another call at that time.

### **5. How long does each call last?**

Each call is expected to last about 30 minutes, but there is no time constraint. Your call will depend on the depth of conversation you wish to have with your mentor.

### **6. Are peer mentors paid for their time?**

The program is completely voluntary. Mentors are not compensated for their participation, though they may be compensated for other roles or activities they perform on behalf of Horizon Therapeutics.

### **7. How can I become a peer mentor?**

Simply call 1-888-820-5634 and let the KRYSTEXXA Peer Mentor Program staff know that you're interested in becoming a mentor, and they will explain next steps.



## **Privacy**

### **1. How will the information that I provide during registration be used?**

Your information is kept confidential. Horizon Therapeutics and the KRYSTEXXA Peer Mentor Program staff will never sell your information to third parties. It is only used to communicate with you about the services you've requested.

### **2. Who sponsors and manages the KRYSTEXXA Peer Mentor Program?**

The KRYSTEXXA Peer Mentor Program is sponsored by Horizon Therapeutics. The program is managed by the Patient Experience Project.

### **3. Are these calls recorded?**

No, calls with mentors are not recorded.

## USE

KRYSTEXXA is a prescription medicine used in adults to help reduce the signs and symptoms of gout that are not controlled by other treatments.

## IMPORTANT SAFETY INFORMATION

What is the most important information I should know about KRYSTEXXA (pegloticase)?

Serious allergic reactions may happen in some patients who receive KRYSTEXXA. These allergic reactions can be life threatening and usually happen within 2 hours of the infusion.

KRYSTEXXA should be given to you by a doctor or nurse in a healthcare setting where serious allergic reactions can be treated. Your doctor or nurse should watch you for any signs of a serious allergic reaction during and after your treatment with KRYSTEXXA.

**Tell your doctor or nurse right away if you have any of these symptoms during or after your treatment with KRYSTEXXA:**

- Wheezing, shortness of breath, cough, chest tightness, chest pain, or trouble breathing
- Dizziness, fainting, fast or weak heartbeat, or feeling nervous
- Reddening of the face, itching, hives, rash, or feeling warm
- Swelling of the throat or tongue, throat tightness, hoarse voice, or trouble swallowing

**Who should not receive KRYSTEXXA?**

Do not receive KRYSTEXXA if you have a rare blood problem called glucose 6-phosphate dehydrogenase (G6PD) deficiency or favism. Your doctor should test you for G6PD before you start KRYSTEXXA.

KRYSTEXXA is not recommended if you have high levels of uric acid without a history of gout.

**Before you receive KRYSTEXXA, tell your doctor if you:**

- Know you have G6PD deficiency
- Ever had any heart problems or high blood pressure
- Are pregnant or planning to become pregnant. It is not known if KRYSTEXXA will harm your unborn baby
- Are breastfeeding or plan to breastfeed. It is not known if KRYSTEXXA passes into your breast milk

**Tell your doctor about all the medicines you take.**

Do not take any other uric acid lowering drug, such as allopurinol or febuxostat (Uloric®), while taking KRYSTEXXA.

**Prior to your treatment with KRYSTEXXA, your doctor may give you medicine to help reduce your chance of getting a reaction.** Take these medicines as directed by your doctor or nurse. Your doctor will also test your uric acid levels prior to each treatment to monitor your response to KRYSTEXXA.

**What are the possible side effects of KRYSTEXXA?**

Please review important information section above. The most common side effects in patients taking KRYSTEXXA were gout flare-ups or attacks, allergic reactions, nausea, bruising, sore throat, constipation, chest pain, and vomiting.

This is not a complete list of all possible side effects. Tell your doctor or treatment team if you have any side effect that bothers you or that does not go away.

**Please see the [Medication Guide](#) and [Prescribing Information](#) for more information.**

You are encouraged to report negative side effects of prescription drugs to the FDA. Visit [www.fda.gov/safety/medwatch](http://www.fda.gov/safety/medwatch), or call the FDA at 1-800-FDA-1088.

